

## **Changes To Extended Access To General Practice Services In Surrey Heath**

As part of a national initiative, local GP Practices are working together to offer patients better access to GP appointments in Surrey Heath. As well as some local GP Practices offering in-house extended hours for their patients, Surrey Heath Clinical Commissioning Group (CCG) has commissioned providers to offer a range of additional appointments with our local GPs, Nurses and Health Care Assistants, providing greater appointment availability and flexibility for people.

The service commissioned by Surrey Heath CCG means that people living in Surrey Heath can access additional appointments outside of normal practice hours. People must be registered with a GP surgery locally to qualify, and appointments can only be made in advance through their own GP practices. Please note the service cannot accept walk-in patients.

If urgent care is required, please call NHS111 for advice.

Additional weekend appointments will be available at designated practices throughout Surrey Heath. These appointments are for routine general practice issues and not for emergency care. The location will alternate each week and Sunday appointments will be hosted at North Hampshire Urgent Care centre at Frimley Park Hospital. Patients will be reminded of the location of their appointment at the time of making a booking.

To arrange an appointment, please speak to your practice receptionist. Alternatively, the telephone number for booking on a Saturday (for on the day appointments) is 07545865679. Please note this will not be in use any other day.

Further information, including FAQs and locations of appointments can be found here:

<http://www.surreyheathcommunityproviders.co.uk/improved-access-to-gp-practices/>

Evening appointments are available every weekday evening until 8pm at either Lightwater Surgery or Park House Surgery and are available to patients of both practices.

**Lightwater Surgery**

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